



Accessible Customer Service Feedback Form

UPI Energy LP is committed to providing its goods and services in a manner that respects the dignity and independence of all people. In order to ensure that we are meeting your needs, please complete the information below.

Did we respond effectively to your customer service needs?

- Yes
- No

Comments:

Were your accessibility needs accommodated in the delivery of our customer service?

- Yes
- No

Comments:

Did you have any problems accessing our goods and services?

- Yes
- No

Comments:

Additional Comments:

Contact Information (Optional):

Name: _____

Address: _____

Phone No.: _____

Email: _____

We also provide additional methods of receiving customer feedback including:

By Mail: UPI Energy LP
105 Silvercreek Parkway North, Suite 200
Guelph, ON N1H 8M1
Attention: Human Resources Department

By Telephone: 519-821-2667 or 1-800-396-2667

By TTY Bell Relay Service: 1-800-855-0511

By Fax: 519-821-1333

By Email: hr@upi.on.ca

By Feedback Form: www.upienergylp.com

In Person: UPI Energy LP
105 Silvercreek Parkway North, Suite 200
Guelph, ON N1H 8M1